



Trackstar CAT 6 User Guide

Useful contacts

TO REPORT A THEFT IN THE UK

0344 561 9990

available 24 hours, 7 days a week

TO REPORT A THEFT OUTSIDE THE UK

+44 1234 759 502

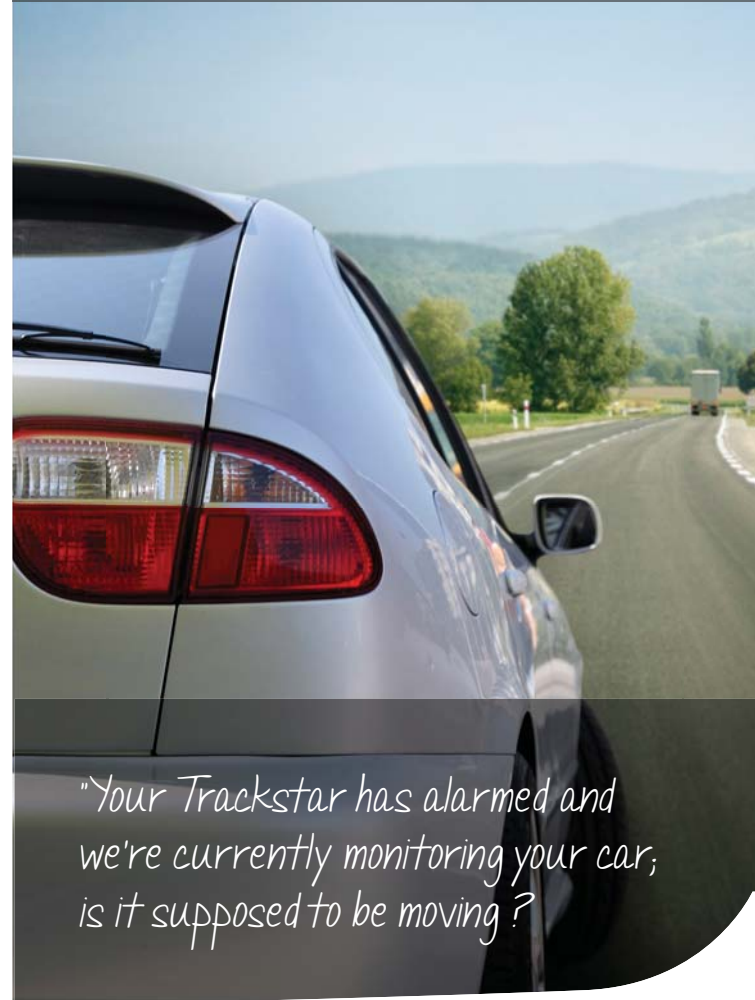
available 24 hours, 7 days a week

ALL OTHER ENQUIRIES

0345 604 5433

normal office hours only:

Monday-Friday, 09:00 - 17:30 excluding Bank Holidays



"Your Trackstar has alarmed and we're currently monitoring your car; is it supposed to be moving?"



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Milton Keynes
MK7 6BZ

automotive.teletracnavman.com
trackstarsupport@teletracnavman.com



UNITED KINGDOM AND EUROPE

Trackstar CAT 6 User Guide

TRACKSTAR USER GUIDE

Enjoy peace of mind and security in the knowledge that your Trackstar Stolen Vehicle Tracking system is CAT 6 Thatcham Accredited and covers you against potential vehicle theft.

Providing pan-European protection 365 days 24/7.

Keep reading to find out the steps you need to take should your vehicle be stolen.

IF YOUR VEHICLE IS STOLEN

Don't panic - Trackstar is here to assist in the recovery of your motorhome as quickly as possible.

- 1 | Contact the police to report the theft and obtain a **Crime Reference Number**.
- 2 | Contact the Trackstar Control Centre.

To report a theft in the UK

0344 561 9990

To report a theft in Europe

+44 1 234 759502

SYSTEM INSPECTION AND MAINTENANCE

As part of the Thatcham criteria the system will automatically perform a health check every 28 days.

TRACKSTAR APP ACTIVATION

Once your system has been activated you will receive an Email from Trackstar with your login details.

Download the Trackstar App from your App Store.

Supported Phones	Supported Operating Systems Versions	Download From	Models
Iphone	IOS 9.0.2 or earlier	Apple App Store	Iphone 6s or earlier
Android	Android 4.0 KitKat and above (see)	Google Play	HTC, LG, Moto, Nexus, Samsung, Sony, etc.

Log in to the Eurowatch system to generate a Key <https://secure.eurowatchcentral.com>.

Type in your user name and password. (Login credentials are provided in the Trackstar activation email).

On the subscriber page click on **manage mobile App**.

Input your mobile number and click **Generate Key**.

Generate device registration key

Mobile Number

+ [Country Code] [Mobile Number]

Generate Key

A text message will also be sent to your phone with the key. Use the above details to register the App on your phone. You are strongly advised to change your pin code on this page otherwise the default code will be applied.