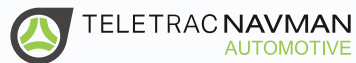


| Key Features and Benefits | | Trackstar Leisure |
|---|--|-------------------|
| Feature | Benefit | |
| Secure GPS/GSM unit to communicate to 24/7 Trackstar Secure Operations Centre (SOC) | Enables the Trackstar SOC to work with police to rapidly recover your caravan if it is stolen | ✓ |
| Global Coverage | Gives you additional peace of mind when taking your caravan abroad | ✓ |
| Trackstar App | Enables you to know last location known, set geo-fence alarms and replay your journey on your smartphone | ✓ |
| Key switch to arm and disarm (Remote control switch available at additional cost) | Activates and de-activates system | ✓ |
| Low Power Consumption and Lithium Battery Backup | Provides ongoing protection even if your motorhome has not been used for several months* | ✓ |
| Monthly Health Check | Provides reassurance that your motorhome is protected by Trackstar | ✓ |
| Thatcham Category 6 Approved | Meets insurance industry requirements | ✓ |
| Internal Motion Sensor | Detects motion of your motorhome and alerts the 24/7 Trackstar SOC | ✓ |



Teletrac Navman
K1 First Floor
Kents Hill Business Park
Milton Keynes MK7 6BZ

Useful contacts

TO REPORT A THEFT IN THE UK

0344 561 9990

available 24 hours, 7 days a week

IF IN EUROPE, PLEASE CALL

+44 1234 759 502

available 24 hours, 7 days a week

ALL OTHER ENQUIRIES - CUSTOMER SERVICES

0345 604 5433

normal office hours only:

Monday-Friday, 09:00 - 17:30 excluding Bank Holidays

For more information

Visit | automotive.teletracnavman.com

Email | trackstarsupport@teletracnavman.com

Call | 0345 604 5433

Trackstar Meets the British Insurance Industry's Quality Accreditation CAT 5, CAT 6 and S5



Trackstar Awarded the BSI ISO 9001 Quality Management Certification

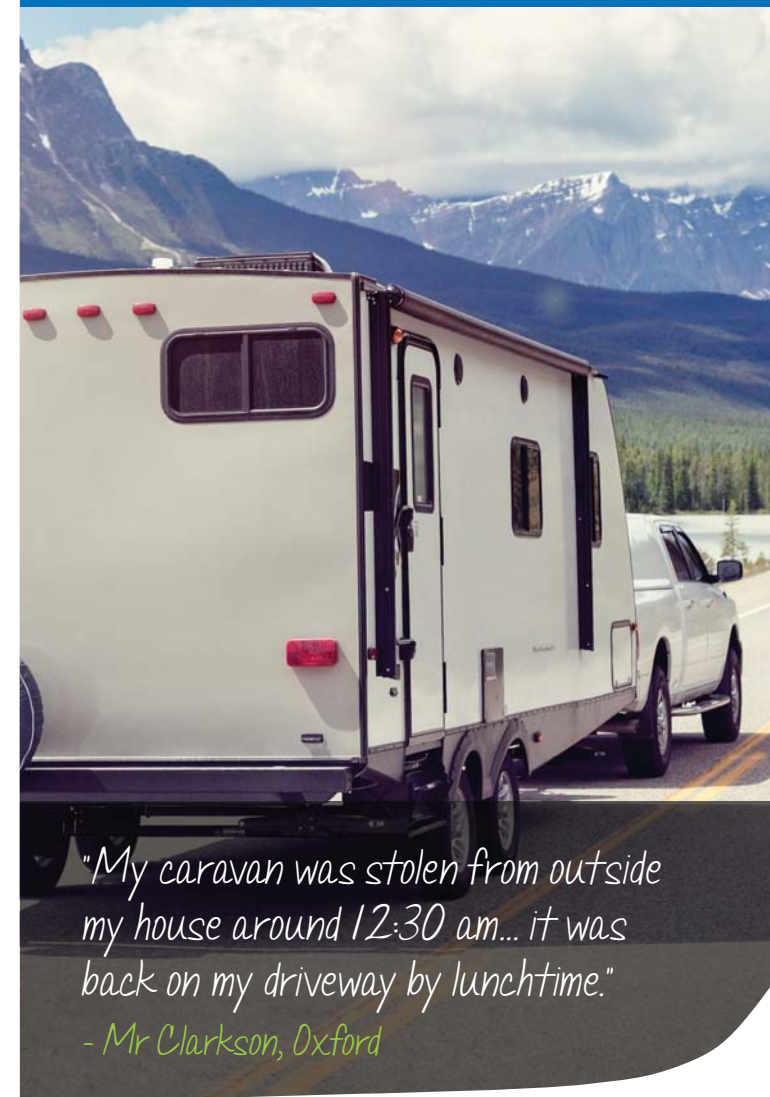


Retailer's stamp

TRACKSTAR

Trackstar Leisure

Protect your caravan 24/7



"My caravan was stolen from outside my house around 12:30 am... it was back on my driveway by lunchtime."

- Mr Clarkson, Oxford

automotive.teletracnavman.com

Email: trackstarsupport@teletracnavman.com | Call: 0345 604 5433

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TRACKSTAR LEISURE: Protect your caravan 24/7

REGISTERING YOUR TRACKSTAR STOLEN VEHICLE TRACKING UNIT

When you collect your caravan after the unit installation, please call Trackstar on **0345 604 5433** to activate your unit.

Please have your caravan chassis number and registration number available along with two contact telephone numbers.

You will be asked for your e-mail address and certain security information during the registration process.

* please allow up to 48 hours for activation

TRACKSTAR USER GUIDE

Enjoy peace of mind and security in the knowledge that your Trackstar Stolen Vehicle Tracking system is CAT 6 Thatcham Accredited and covers you against potential vehicle theft.

Providing pan-European protection 365 days 24/7.

Keep reading to find out the steps you need to take should your caravan be stolen.



IF YOUR CARAVAN IS STOLEN

Don't panic - Trackstar is here to assist in the recovery of your caravan as quickly as possible.

- 1 | Contact the police to report the theft and obtain a **Crime Reference Number**.
- 2 | Contact the Trackstar Control Centre.

To report a theft in the UK

0344 561 9990

To report a theft in Europe

+44 1234 759502



TRACKSTAR APP ACTIVATION

Once your system has been activated you will receive an Email from Trackstar with your login details.

Download the Trackstar App from your App Store.

| Supported Phones | Supported Operating Systems Versions | Download From | Models |
|------------------|--------------------------------------|-----------------|---|
| Iphone | IOS 9.0.2 or earlier | Apple App Store | Iphone 6s or earlier |
| Android | Android 4.0 KitKat and above (see) | Google Play | HTC, LG, Moto, Nexus, Samsung, Sony, etc. |

Log in to the Eurowatch system to generate a Key <https://secure.eurowatchcentral.com>.

Type in your user name and password. (Login credentials are provided in the Trackstar activation email).

On the subscriber page click on **manage mobile App**.

Input your mobile number and click **Generate Key**.

🔍 Generate device registration key

Mobile Number

+

Generate Key

A text message will also be sent to your phone with the key. Use the above details to register the App on your phone. You are strongly advised to change your pin code on this page otherwise the default code will be applied.